



IBLCE
International Board of
Lactation Consultant Examiners

IBLCE reserves the right to make public notification of written reprimands to the certificant, suspension of the certificant for a designated period and revocations of IBCLC certification as a result of the IBLCE Disciplinary Procedures.

Permanent Revocation of Certification

IBCLC certification for the following individuals has been permanently revoked and they are permanently barred from applying for re-instatement of certification as an International Board Certified Lactation Consultant.

Chris Haffner-Eaton of Oregon USA: Effective August 21, 2002 for theft of items from exhibitors at the International Lactation Consultant Association conference in Acapulco Mexico In July 2001.

Heasook Kim of Seoul Korea and California USA: Effective February 24, 2005 for serious and repeated breaches of the security of IBLCE's international examination. Ms. Kim admitted that she had copied photos used in the 1999, 2000, and 2001 IBLCE examinations onto slides and retained them for her use.

Suspension of Certification

IBCLC certification for the following individual has been suspended for a designated period of time.

Robin Hunter Serro of Virginia USA: Effective January 19, 2019 for violation of the *Code of Professional Conduct for IBCLCs, Effective November 1, 2011, Updated September 2015* ("CPC") Principle 2.3 ("Be responsible and accountable for personal conduct and practice"), Principle 5.3 ("Withdraw voluntarily from professional practice if the IBCLC has a physical or mental disability that could be detrimental to clients"), Principle 6.2 ("Withdraw voluntarily from professional practice if the IBCLC has engaged in substance abuse that could affect the IBCLC's practice"), and Principle 8.2.2. ("Agree that a violation of this CPC includes any matter in which the IBCLC is disciplined by a state, province or other level of government and at least one of the grounds for discipline is the same as, or substantially equivalent to, this CPC's principle") based on the Consent Order Ms. Serro entered into with the Virginia Board of Nursing, a public record, in which Ms. Serro admitted that she has violated applicable law in Virginia resulting in the indefinite suspension of her license to practice professional nursing. Upon review of the Ethics and Discipline Subcommittee findings and the case materials, the IBLCE Ethics and Discipline Panel finds Ms. Serro in violation of the CPC and has imposed a sanction of indefinite suspension of her certification and that Ms. Serro may only seek

certification in the future upon meeting established conditions. Ms. Serro did not appeal the decision of the IBLCE Ethics and Discipline Panel and therefore, the disciplinary review process has been completed.

Public Reprimand

IBLCE makes the following public notification of written reprimands to IBLCE certificants.

Pamela Hirsch of Illinois USA: Effective September 8, 2009 for repeated failure to comply with the IBLCE disciplinary process. Ms. Hirsch consistently refused to provide a written response to a complaint filed against her, therefore, her certification as an IBCLC is suspended until the IBLCE Ethics and Discipline Committee receives a written response from the respondent that addresses the charges of the complaint and the charges have been satisfactorily resolved. If Ms. Hirsch voluntarily surrenders her certification as an IBCLC and subsequently applies for reinstatement of her IBCLC certification, she must satisfy the conditions of Article XXVIII, Section B of the IBLCE Procedures for Discipline dated January 1, 2007, i.e. she must fully cooperate with the Ethics and Discipline process by responding to the Complaint. Only after her answer is received can the Ethics and Discipline Committee proceed with its investigation. Furthermore, if upon investigation, the Committee again finds that Probable Cause exists, the Respondent must fully cooperate with the disciplinary process described in the IBLCE Procedures for Discipline dated January 1, 2007.

Christine Percy of New South Wales Australia: Effective March 20, 2010 for repeated failure to comply with the IBLCE disciplinary process. Ms. Percy consistently refused to provide a written response to a complaint filed against her. Ms. Percy's certification as an IBCLC expired during the course of the investigation of the complaint. The IBLCE Ethics & Discipline Committee has determined that Ms. Percy is permitted to seek future Certification by Examination. However, should she seek certification in this manner, she must fully cooperate with the Ethics & Discipline process by answering the complaint that was filed against her. Only after Ms. Percy's answer has been received can the Ethics & Discipline Committee proceed with its investigation. If, upon investigation, the Committee again finds that probable cause for disciplinary action exists, Ms. Percy must fully cooperate with the disciplinary process specified by the Committee.

Jennifer Tow of Connecticut USA and France: Effective April 27, 2016 for providing recommendations which were not informed by the best available evidence (Principle 1.2 of the *Code of Professional Conduct effective November 1, 2011*), for operating outside the scope of practice by making recommendations based on photographs without taking a history or conducting examination (Principle 2.1 of the *Code of Professional Conduct effective November 1, 2011*), for disclosing personal and private information in a non-private setting beyond the client's health care team (Principle 3.1 of the *Code of Professional Conduct effective November 1, 2011*). The Appeal Board affirmed the sanction of public reprimand on these bases as determined by the Panel below and strongly encourages the certificant to obtain 5 CERPs or other training related to these violations of the Code of Professional Conduct and provide evidence of the completed training to IBLCE within one year.