

**Frequently Asked Questions Regarding the Rescheduling of the
March/April 2020 IBCLC Examination**

March 16, 2020

In which countries is the March 30—April 3, 2020 IBCLC examination being rescheduled?

The examination is being rescheduled worldwide.

Why is the examination being rescheduled worldwide and not just COVID-19 affected areas?

The situation is a rapidly moving and changing one. As you can imagine, the logistics associated with approximately 1800 examination candidates in 55 countries and territories and numerous test centres is a complex endeavour under ideal circumstances. IBLCE consulted with experts regarding this type of situation as well as with its legal counsel. As the World Health Organization has deemed this a global pandemic, numerous jurisdictions have declared a state of emergency and the situation is remarkably fluid, IBLCE made the difficult decision to reschedule the examination. There simply is insufficient time at the moment to handle 1800 individuals on a one-by-one basis. Therefore, IBLCE made the prudent decision under the unique circumstances.

When is the examination being rescheduled?

Given the highly fluid situation, a decision has not been made at this time. Suffice it to say, IBLCE is closely monitoring the situation and will publicise further information when it is available. As noted on the IBLCE website, it will not be within the next 60 days as it will take time to assess the global situation and reseat individuals.

Please do NOT call or contact Prometric or the testing centres, as there is no further information. IBLCE is making the decisions for its own certification programme in this situation.

Do I have to call to reschedule? Do I have to pay a rescheduling fee to the testing vendor?

Please do NOT call either the testing centre or testing vendor to reschedule. IBLCE is working with the testing vendor to cancel all IBCLC testing appointments. You will receive a cancellation email from the testing vendor within the next week. You will NOT have to pay a rescheduling fee due to IBLCE's cancellation of appointments due to COVID-19.

Is IBLCE changing any of its policies at this time?

IBLCE is closely monitoring the situation and is not changing any of its policies at this time. Due to the highly dynamic nature of this situation, it is prudent to see how this unique situation evolves. IBLCE has supplied all the information it has available at this time and will keep its stakeholders apprised of new developments via the website, Facebook and Twitter.