



Important Notice from IBLCE (please read in its entirety)

Dear IBCLC Examination Candidates: We hope you and your family are keeping well. Thank you for your attention to this important message!

As you know, many organisations are having to reorganise their events and processes under quickly evolving, highly unusual and extraordinary circumstances. IBLCE understands from its testing partner, Prometric, that it has some plans afoot with respect to communicating outward this afternoon on its overall testing operations. Additionally, given their size and scope they have certain processes in place and currently there is insufficient time to tailor those to specific clients. As you well know, many are operating under urgent circumstances.

Therefore, it is absolutely critical that IBCLC candidates **PLEASE FOLLOW THE GUIDANCE PROVIDED BY IBLCE, YOUR ORGANISATION, RATHER THAN OUR TESTING PARTNER PROMETRIC.** Again, please, irrespective of any messages you may personally receive or hear about regarding Prometric, particularly this afternoon, **PLEASE DO NOT CONTACT PROMETRIC TO (RE)SCHEDULE YOUR IBCLC TESTING APPOINTMENT. THE NEW TESTING WINDOW FOR THE IBCLC EXAMINATION HAS NOT BEEN SET.** If you respond to a Prometric mass email to all of its clients, asking you to reschedule, you will only be frustrated as new appointments will then need to be rescheduled. **IBLCE HAS NOT YET SET A NEW TESTING WINDOW FOR CANDIDATES UNABLE TO SIT IN MARCH/APRIL 2020.**

In summary, PLEASE NOTE:

- All IBCLC testing appointments for March/April 2020 WILL BE rescheduled ONLY after a communication from IBLCE asking you to do so.
- You do NOT need to do anything at this time.
- Irrespective of any mass emails you receive from Prometric, including later today, please DO NOT call or contact Prometric to reschedule your appointment pending further direct notice from IBLCE.

Thank you for reading this notice and following this guidance designed to minimise confusion as well as for your patience and understanding during a challenging time.

The IBLCE Team

